

# INDUSTRIAL VENDING



If you are frustrated with the cost or abuse of consumables/products in your company, the **Dispenstech Smart Store** is definitely the solution for you.

Consumables/products include everything you currently use in your workshops that you could save money on (i.e. PPE, workshop tools and consumables, etc.)

The heart of **Dispenstech Solutions'** value proposition is our ability to stock products/consumables you currently use and supply them in ways that saves you time and money.

This system is revolutionising the industrial industry, helping thousands of businesses drive productivity and cost savings.

We are confident that you won't find a more complete, cost effective solution on the market.

To us it is all about adding value and driving growth through customer service.

Talk to us to find the right vending solution for your specific requirements.

**Dimensions:** H 1840mm x W 1065mm x D 830mm

**Weight:** 380kg

## WHY VENDING

- Vending gives you the best of both worlds: immediate access along with complete accountability.
- Eliminate tedious paperwork, stock-outs and no need for you to carry excess inventory.
- It is a great tool for job costing and it enables our customers to dramatically reduce consumption and abuse, simply because employees know they are accountable for what they use.
- Plug in and start saving at least 30%
- No more tracking down supervisors, travelling to remote storerooms, or handing out repetitive items.
- Increase productivity by making products available 24/7 at the point of use – employees can self serve and get back to the job in a matter of seconds.
- Although the product is easily accessible, every transaction is controlled and tracked.
- Complete control over the issuing of items – who may vend and how often.
- The level of control in reporting is completely up to you.
- View detailed usage data to drive continuous improvement – full and flexible management reporting available.
- The **Dispenstech Smart Store** ensures that your employees have the right products at their fingertips.
- When inventory runs low, the person responsible for refilling the **Dispenstech Smart Store** receives an automated alert to refill.
- It is hard to imagine a more efficient supply process.

## WHY DOES RENTAL MAKE SENSE FOR YOUR COMPANY?

- Machines of the best quality currently available on the market.
- Maintenance cost, including parts, labour and transport in Gauteng shall be carried by **Dispenstech Solutions** for the duration of the agreed contract period, provided that the customer complies with the provisions of the Rental Agreement.
- Upgrade and replacement of the **Dispenstech Smart Store** after end of life or as newer technology becomes available.
- Prices will be fixed for the duration of the contract term, no escalation.
- No hidden fees.
- Backup machines will be available for exchange.

## SOFTWARE SPECIFICATIONS

- Software is server based and compatible with 32-bit and 64-bit Microsoft Windows operating systems.
- Software is accessible from anywhere on the network and must be administered by the customer
- Software has an open database structure (Microsoft SQL Server).
- The customer has the ability to program or assign vending machine users over the network to all or specific vending machines.
- Software gives unlimited credits to vending machine users, but also has the ability to assign credit limits to users.
- The customer's users have full access to the server's operating system: to add software / vending machine users as required.
- The customer can appoint multiple software users and administrators.
- Software licenses are for the software package and will not limit the number of software / vending machine users.
- The system can record all vending machine transactions and generate detailed reports on all transactions (who, when, which section and quantities of specific items).
- A report that gives full account on the stock levels in each machine can be generated.
- Reports on credit balances for users are available.
- The system prompts the customers' users when stock levels are low via e-mail.

## WHY DISPENSTECH

**Dispenstech Solutions** and **Vendtech Gauteng** are well established in sales, rentals, technical support and service in the South African vending industry and beyond our borders. We are also proud members of the Vending Association of South Africa (VASA). We are one of the largest privately owned Vending Companies in South Africa.

Our professional approach to the vending market, range of equipment, as well as our specialized technical back-up and support ensures us being the only company that can supply a complete turnkey solution to your vending needs.

We have a wealth of experience that we are willing to pass on to you, our customers, thereby ensuring you the pleasure of "Hassle Free Vending".

- We import our own machines.
- Every **Dispenstech Smart Store** is customized to meet each customer's unique product needs and tested to ensure trouble free vending of those items.
- **Dispenstech Solutions** supply the machines, card readers and software to operate and manage the **Dispenstech Smart Store**.
- Our installation team delivers and install the vending machine and provide on-site training.
- We have in-house teams to supply additional software training.
- We undertake to respond to a reported problem within 48 hours of time from notification, unless otherwise arranged with the customer due to unforeseen circumstances.
- Flexible Reporting – the level of control in reporting is completely up to the customer.
- **Dispenstech Solutions** is responsible for all technical maintenance of the machines.
- **Dispenstech Solutions** has a toll free number clearly displayed on all our machines and handle all customer complaints/queries directly from our call centre.
- A full audit report is available on every machine at any time.